

**EFFECTIVE  
field to depot  
COMMUNICATION,  
greater PRODUCTIVITY**



**MCS-MOBILE**

MCS-mobile can help improve the productivity of your field workers, reduce operational costs by removing labour intensive paper-based processes and improve customer service with the provision of timely information.

These hand-held PDAs enable delivery drivers to view and confirm deliveries and collections, make last minute amendments, capture customer signatures and print out delivery notes – thereby reducing queries and loss of documentation.

**Features & Benefits**

- **Provides instant and continuous communication with mobile workforce**
- **Improves cash flow through electronic storage of proof of delivery**
- **Reduces queries, loss of documentation**
- **Captures customers signatures electronically for storage**
- **Optimises delivery routes for increased efficiency**

**How does it work?**

MCS-mobile is available in two versions – the first uses GPRS technology ensuring up to the minute data is available. The second uses a docking station whereby data is uploaded and downloaded on a regular basis.

The ‘real-time’ version ensures the delivery driver links directly to the MCS hire application system in the office and vice-versa. Communication (encrypted using SSL) is secure, instant and continuous – ensuring that the very latest data is available to both delivery drivers and office staff.

The ‘docking station’ version downloads all relevant information for the day’s deliveries. When the driver returns to depot with the captured deliveries, amendments, signatures etc. the PDA is returned to the cradle to upload all information back to the live hire database.

**For the delivery driver**

MCS-mobile software offers drivers an efficient method to; view outstanding deliveries and collections for the day, make last minute amendments, capture customer signatures and print out delivery tickets with the recently captured signature.

Depending on the version of MCS-mobile, the driver can upload the signature immediately to the live hire database or save and upload when he returns to the depot. The signature is then stored with the contract as a proof of delivery.

#### **For the Depot Manager/office staff**

Integral to MCS-mobile is the back end Windows software component. Known as 'Transport Manager', the software talks directly to the MCS hire application.

It allows staff to draw on information for deliveries, collections, exchanges etc for a given search criteria; produce 'check lists' for drivers, ensure all contracts with set delivery times are adhered to etc. Utilising the GPRS version, staff can notify delivery drivers immediately with late requests or changes to schedule.

Drawing on data from the MCS hire application, 'Transport Manager' allows depot managers to drag and drop deliveries into routes. Once dropped into the 'Transport Manager' the software can optimise drivers routes, provide driving directions, maps to help improve their efficiency.

Depot managers can re order or change drivers routes - route planning can be configured by postcode or by longitude or latitude for sites without postcodes e.g. building sites.



Once all routes are planned and the day's deliveries/collections etc confirmed, all information is ready to synchronise with the drivers PDA machine. Again, depending on the version of MCS-mobile, drivers can either log onto their PDA machine and download relevant information or place their PDA machine into a docking station to download the day's data.

**MCS-mobile has been designed to improve business efficiency with instant and continuous communication with your mobile workforce. To find out more about how MCS-mobile can assist your hire business, contact us at one of the offices below.**

***Instant  
Efficient Continuous***



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